



Beaumex General Returns Policy for Non-Faulty Goods (Updated Dec 2012')

1. Contact Beaumex and speak to a member of the returns team
 - Email (preferable) – returns@beaumex.ie
 - Phone: (01) 4191100

2. Request the return of the unit(s). Please ensure to provide all information required
 - Catalogue No
 - Stock Description
 - Qty
 - Beaumex Ref (SIN) no that the unit(s) were supplied on

Note: Any unit(s) requested must have being supplied within the last 90 days

 - Reason for return?
Note: Any unit(s) supplied as firm sale, SOE (Sale or Exchange) or anything other than SOR (Sale or Return) requires written authorisation by the Beaumex customer account manager or a company director before approval can be given.

3. Once Beaumex verifies the details they will issue a SRN (Sales Return Note). This authorises the customer to return the unit(s) for final inspection only.

4. Beaumex will then verify and confirm units are in a re-saleable condition and issue credit or replacement product.

Note: Any units inspected deemed not fit for sale will be returned to the customer without credit. An additional charge for freight and labour costs may also be applied.